

# Veterans Transition House

## Passenger Rules and Regulations



“A Hand up not a Hand Out”

Please sign and date.



## Passenger Rules and Regulations

The following Rules and Regulations have been established by Southeastern Massachusetts Veterans Housing Program, Inc (Veterans Transition House). Said Rules and Regulations cover all vehicles owned and/or operated by the Veterans Transition House (VTH) including vans, wheelchair accessible vehicles, busses and cars.

- The VTH driver is not to lift or attend medically any passenger.
- The VTH driver is only permitted to stop the vehicle for emergencies and to pick up and discharge passengers.
- Passengers should not request the drivers to make side trips to conduct personal business.
- Passengers are not permitted to smoke, chew tobacco, drink alcohol. Use foul language or bring weapons, drugs or any other illegal substance into the vehicle.
- The VTH driver may not provide transportation to any veteran who is intoxicated, abusive or poses a threat to the driver or other passengers in the vehicle.
- Passengers should not engage in any activity that would distract the driver's attention.
- Passengers should wear seat belts at all times. Any passenger refusing to buckle-up will be denied transportation.
- All trash must be taken by the passenger and disposed of when dropped off.
- The Passengers must be ready at pick up and departure times.
- It is Passengers and/or care takers responsibility to contact VTH as soon as possible regarding appointment cancelations or changes.
- If the driver deems a passenger too ill for transport the driver may request a note from a VA physician stating such passenger is safe for transport. Any alternate transportation must be set up by passengers' family or care taker.
- Passengers utilizing the VTH Transportation Program will not be eligible to receive reimbursement for travel expenses.

By signing below the passenger agrees to all above stated Rules and Regulations and waves the VTH of any responsibility regarding liability and personal injury while using said services.

I hereby authorize any and all persons and agencies to release any and all information necessary for eligibility for transportation to the VTH office. All information obtained will be kept confidential and will be used only in connection with evaluating transportation needs.

Passenger  
Signature \_\_\_\_\_ Date \_\_\_\_\_

Family Member/Care Taker  
Signature \_\_\_\_\_ Date \_\_\_\_\_

Keep for your records.



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